

# OUR SERVICES AND PROGRAMS

- \* Morning Shower Program
- \* Breakfast Program
- \* Immunisation Program
- \* Women's Health
- \* Men's Health program
- \* Healthy for Life Program  
(Child Development, Child/Maternal Health, Diabetes and management of Chronic Disease)
- \* Asthma Clinic
- \* Drug and Alcohol Services (DAS)
- \* Social & Emotional Wellbeing (SEWB)
- \* Patient Assistance Transport Scheme (PATS)
- \* Counselling
- \* Pharmacy



## FEEDBACK!

If you have a problem with the service, we would like to hear about it. Please feel free to talk to your doctor or medical receptionist. You may prefer to write to us or use the suggestion box. We take your concerns, suggestions and complaints seriously.

### Health and Community Service Complaints Commissioner

Po Box 199, Rundle Mall Adelaide 5000  
Enquiry service (08) 8226 8622  
Mon-Thu 10.00am – 4.00pm

## APPOINTMENTS!

Make an Appointment

Appointments are necessary to see the GP or Specialist. Please contact our Reception on (08) 8672 5255 to arrange your next appointment.

Longer consultation times are available, so please ask our medical receptionist or your health worker if you require some extra time.

### AFTER HOURS CARE

Client requiring after hours medical attention should present to the Coober Pedy Hospital, Accident and Emergency Department at Hospital Road, Coober Pedy.  
**Phone: (08) 8672 5009.**

For an Emergency Call **000**



## UMOONA TJUTAGKU HEALTH SERVICE ABORIGINAL CORPORATION

# HEALTH INFORMATION SHEET

### OUR MISSION:

*"To provide a holistic health care service that achieves positive health outcomes through primary health care intervention as well as safer communities through prevention and education"*

### Clinic Opening Hours:

Monday to Friday 9.00am to 4.30pm  
Saturday, Sunday & Public Holidays  
are CLOSED

**Address: Lot 08 Umoona Road Coober Pedy**

**Phone: 08 8672 5255 Fax: 08 8672 3349**

**Web: [www.uths.com.au](http://www.uths.com.au)**

**E-mail : [reception@uths.com.au](mailto:reception@uths.com.au)**



# Our Clinic at Umoona Tjutagku Health Service Aboriginal Corporation

Our Clinic is staffed by Nurses and Health Workers. General Practitioners, Allied Health Professionals and Specialists are regularly visiting the clinic.



## General Practitioners

- \* Dr. Judy McDonald - General Physician
- \* Dr. Melissa Hudson - General Physician
- \* Dr. Nich Williams - General Physician

## Visiting Specialists

- \* Dentist
- \* Ophthalmologist
- \* Optometrist
- \* Endocrinologist
- \* Psychiatrist
- \* Occupational Therapist
- \* Podiatrist
- \* Respiratory Physician
- \* Hepatologist
- \* Cardiologist
- \* Audiologist
- \* Dietitian
- \* ENT
- \* Psychologist



## Reminder System

We offer a computerised recall system by which we can notify patients when immunisations, pap smears, blood tests, health checks and other activities are due. If you wish to be included on our recall system, please advise your doctor or nurse. Importantly, if you do not wish to be included in this system, please tell the receptionist, doctor and/or nurse.

## Your Health Information

Your medical record is a confidential document. Information is kept electronically on Communicare. We keep your information secure and ensure that it is only available to authorised members of staff. We abide by the National Privacy Principal available at [www.privacy.gov.au/law/act/npp](http://www.privacy.gov.au/law/act/npp)

## Arrangement for Home Visit

Home visit are available for regular clients whose condition prevents them from attending the clinic. Please call the receptionist on 8672 5255 to arrange.



## Webster Pack Delivery & Community Outreach

Webster Packs get prepared at Coober Pedy Pharmacy & delivered on request.

## Geeting Your Test Results



Your results are your responsibility. We encourage you to return to the clinic to get your test results. **Results will not be given over the phone**



**Our Premises are  
Smoke and Alcohol  
FREE**

## Transport Assistance

Transportation can be provided for clinical appointments and other UTHS programs, **As a service to clients with no means of private transportation.** Transport is available by contacting the medical receptionist on (08) 8672 5255.



## Receiving and Returning Phone Calls

The health workers and nurses can be contacted by phone. If they are unable to attend your call, you can leave a message. They will return your call within 24 hours. Please wait until after 10.00am to leave messages for staff, as the morning is the busy time for the receptionists.

## Out of Pocket Expenses

All Clinic services are bulk billed to Medicare. All our Dental services are bulk billed to Medicare who are Health Care Card holders.



This means that there is no out of pocket cost to eligible clients. Please ensure that you have a valid Medicare Card and Health Care Card. \* Subject to Funding Availability